Arizona Dept. of Health Services Division of Behavioral Health Services





September 2006

OPS Tidbits is a monthly publication of the Arizona Department of Health Services, Division of Behavioral Health Services, Office of Program Support Services
150 North 18th Avenue, 2nd Floor, Phoenix, AZ 85007

http://www.azdhs.gov/bhs/tidbits

NEW!! NPI Training Package

CMS has developed a Training package on NPI that will assist providers with self-education, as well as education of staff. This package is also useful to national and local medical societies for group presentations and training. The entire package will consist of five modules: General Information, Electronic File Interchange (EFI), Subparts, Data Dissemination and Medicare Implementation. Each Module consists of a PowerPoint presentation (with speaker's notes) and is designed to stand-alone or can be combined with other Modules for a training session tailored to the particular audience. Modules will be posted to the CMS NPI web page as completed.

Modules currently available include:

Module 1: General Information

Module 2: Electronic File Interchange (EFI)

Module 3: Subparts

"To view these Modules, visit

http://www.cms.hhs.gov/NationalProvIdentStand/04_education.asp#TopOfPage on the CMS NPI web page and find the "NPI Training Package" under the "Downloads".

Keep That Old B2 Matrix

Effective with the July 2006 revision of the B2 Matrix procedure codes with an end date older than 2 years from each revision date will no longer be displayed. Additionally, values such as DBHS Units, Max Units and Current Rate reflect the value in effect at the time of the update. RBHAs should use previous matrices or the PMMIS reference tables to determine date specific values.

Demographic Sanctioning Clarification

The Department may apply sanctions for open intakes without a complete demographic that were opened from 1/1/06 and forward. Demographic records opened and closed prior to this date will not be subject to sanction.

!! Edit Alerts !!

An Edit alert is a faxed and e-mailed notice of system enhancements or changes. The Office of Program Support strives to ensure any system enhancements or changes are communicated to all program participants in an accurate and reliable manner. Edit alerts will be distributed when the information is first made available and again with

the following monthly publication of the Tidbits.

New/Changed Edit Alert

Tracking Number: 53

Implemented:

Reference Title: Closed Intakes without a Disenrollment Demographic

Notification Date: September 22, 2006

Expected Implementation Date: September 26, 2006 ADHS will provide the RBHA's with 90 days notice when possible

Change Description: As discussed and agreed upon ADHS/BHS will update the

Demographics System for all T/RBHAs that have closed intakes without a disenrollment demographics that falls within the date ranges

described below

Description: As discussed and agreed upon, ADHS/BHS will update the Demographics System for all the T/RBHAs that have closed intakes without a disenrollment demographic that fall within the date ranges described below:

Cenpatico 02 & 22:

All Closed Intakes with a closure date less than 8/1/05 and NO disensollment demographics exist.

All Other T/RBHAs:

All Closed Intakes with a closure date less than 7/1/05 and NO disenrollment demographics exist.

Edit Function:

IF demographic information (record) exists: THEN this data will be used in creating a disenrollment demographic or ELSE a dummy disenrollment demographic will be created.

After the conversion, the regular production cycle will pick up the conversion changes as well as the daily batch changes and create your download. Therefore, expect a much larger download file the evening after the conversion.

Correction

Edit Alert #48 – Provider Locator Code

In the July issue of the Tidbits, "Place of Service" was mistakenly excluded from the description of data elements edited on by the CIS system in a full duplicate check. The correct description for Edit Alert #48 is as follows:

BHS has implemented a modification to CIS duplicate encounter pre-processor edit logic to exclude the Provider Locator Code from the check for a full duplicate. Encounters processed with the same Client ID, Procedure/Revenue Code, Dates of Service, Place of Service, Modifier, and 6-digit AHCCCS Provider ID will be edited as full duplicates.

New Provider Verification Screen

AHCCCS has added a new provider verification screen to their https://azweb.statemedicaid.us website. Provider enrollment, address, and category of service information are available on this screen, and it's a useful crosswalk for AHCCCS provider IDs and NPI numbers.

From the AHCCCS website, select Provider Verification from the Main Menu to get to the screen. You can then enter either the provider AHCCCS ID number or NPI number to access the provider data. Using the arrows under the Address Info line will move you from site to payment to correspondence addresses.

In order to use this website, you must have an active account. This is the same website used for client eligibility and enrollment verification. For questions regarding how RBHA and provider personnel may obtain an account, please contact the AHCCCS Customer Support Center at (602) 417-4451.

Changes at OPS

The Office of Program Support has sadly bid farewell to Michael Carter, Janice Hippe and Dianna Gates. We wish them all the best of luck in their new ventures.

On a lighter note, OPS is excited to welcome Bryan Sartiano, who will take over the position of Encounter Unit Supervisor on October 23, 2006, and Meg Herman who will be filling one of the Data Validation Certified Coder positions.



Training

The Office of Program Support is offering training to the RBHAs for CIS preprocessor edits and AHCCCS pended encounter errors. The training is to instruct RBHA staff how to research

claims/encounters using CIS and PMMIS. If interested, the RBHAs are encouraged to contact their RBHA Representative for more information. The RBHAs should also contact their RBHA Representative with suggestions for other training they would like offered.

User Access Request Forms

The Corporate Compliance Office must authorize all requests for access to CIS,

Office of Human Rights, Office of Grievance and Appeals, Issue Resolution system, and PMMIS (AHCCCS) databases. In order to obtain access to any of these databases, please fax or mail a copy of the appropriate User Access Request Form and User Affirmation Statement to Stacy Mobbs at (602) 364-4736.

For questions or more information, please contact Stacy Mobbs by telephone at (602) 364-4708 or by e-mail at mobbss@azdhs.gov.



Who Do I Call??

If you need assistance please contact your assigned T/RBHA Representative:

Eunice Argusta	NARBHA Gila River Navajo Nation Pascua Yaqui	(602) 364-4526 arguste@azdhs.gov
Javier Higuera	ValueOptions CPSA 26 & 27	(602) 364-4716 gatesd@azdhs.gov
Gary Szymanski	Cenpatico 02 & 22	(602) 364-4677 szymang@azdhs.gov